



## Virtual Hospital at Home 24/7 Care Management Program

Hospital-at-Home programs began during the transition to value-based care. The COVID-19 pandemic accelerated development, transforming acute care delivery and **reducing the cost of care by 30 percent (or more).**

With CMS now covering more than **60 medical conditions**, many of which are chronic, acute providers can now rely on these clinically managed programs to help reduce hospitalizations and help patients heal safely at home.

NavCare in partnership with Augusta Health's Virtual Care @Home pilot program, during the first two weeks saved 73 hospital days.



### Our Program

NavCare's customizable program combines 35+ years of care management experience, 24/7 virtual clinician (RN, LPN) support with condition-specific, pre-packed RPM toolkits, powered by **NavCare Connect**, our care management platform.

### RPM Toolkits



### Program Process

Built to support Emergency Department and Early Discharge



Our clinicians collaborate with your care team and manage every aspect of the program ensuring protocols and policies are followed.

### Program Benefits

#### Providers

- Improves outcomes (fewer adverse events)
- Lowers costs with shorter ALOS (3.2 days vs. 5.5 days)
- Reduces clinician burden (saves resources)

#### Patients

- Provides comfortable and convenient care at home with loved ones
- Delivers peace of mind with 24/7/365 virtual monitoring by clinicians
- Promotes independence and helps keep them and their families engaged in their care plan

### Trust the Experts

**35+** years of Dedicated Post-Acute Care

**90K** hours spent with patients

**3** weeks to implement

**70+** EMR Interfaces

**70%** patient enrollment

**Improving health. Ensuring independence. Building relationships.**